AEH

800 Ohio Avenue
Phone: 662 624-2504
Extended hrs. Thu. 5-7 p.m.

216 Hwy 51 North
Phone: 662 563-1858
Extended hrs. Mon. 5-7 p.m.

Children's Clinic

2245 N. State St., Clarksdale
Phone: 662 627-4131
Extended hrs. Wed. 5-7 p.m.

1820 Peabody Avenue
Phone: 662 363-3656
Extended hrs. Wed. 5-7 p.m.

643 W. Service Drive, Coldwater
Phone: 662 233-5200
Extended hrs. Thurs. 5-7 p.m.

600 Ohio Avenue, Clarksdale
Optometry Clinic
Phone: 662 624-4292
Mon.– Fri. 8 a.m.-5p.m.

For After Hours Care, call the clinic near you between the hours of 5:00 P. M. & 8:00 A. M.

Our Services:

- Adult & Geriatric Care
- Community Outreach
- Diabetic Foot Care
- Exercise Therapy/Nutrition Counseling
- Health & Diabetes Education
- HIV/AIDS Care
- Immunizations & Vaccinations
- Industrial Medicine
- Medicaid Screening
- Medical/ Dental/ Pediatric/ Optometry
- Mobile Medical & Dental Clinic
- Prenatal Care & Family Planning
- Pre-placement Physical/Medical Screening
- Prescription Assistance Program
- Public Transportation (D.A.R.T.S.)
- Social Services
- Sports Physicals
- Tobacco Cessation
- WIC Certification

Our Purpose:

"Meeting the healthcare needs of the Mississippi Delta"

Founded in a heartfelt belief that we are at our best when we serve, Aaron E. Henry Community Health Services Center, Inc., starts every day with a mission to matter. In the eyes, the hearts, and hopes of our communities, we see our purpose and in that purpose we find the strength to make a difference every day. For wherever there's a need, we'll be there.

More than a quarter century into our mission, we're younger than ever. It's true that our accomplishments are awesome, but you truly haven't seen anything yet. Every day, we see the results of our work and every day it inspires us to do more.

Like our namesake, we are first and foremost, agents of change and revival in our communities. As we reach out, we move forward and we invite you to move with us. It's the Aaron E. Henry way.

Be sure to watch as our story develops. If you happen to be one of our good friends who is also a patient, please contact us as your needs arise. We are your health care provider from A to Z and we live to help you make your dreams come true.

We serve the Delta. We serve you!

We accept Private Insurance, CHIP,

Medicaid, Medicare and Individuals without Insurance.

AARON E. HENRY
COMMUNITY HEALTH
SERVICES CENTER, INC.
Compassion. Care. Excellence.

A MEDICAL HOME

The care your family needs and deserves!

www.aehchc.org

Mon. - Fri.

8:00 a.m. - 5:00 p.m.

AARON E. HENRY
COMMUNITY HEALTH
SERVICES CENTER, INC.

What is a Patient-Centered Medical Home?

A Patient-Centered Medical Home (PCMH) is an approach to care that puts you and your family first. At Aaron E. Henry Community Health Services Center, Inc., a Federally Qualified Health Center (FQHC), PCMH means you have a team that gets to know you, listens to your needs, and helps you reach your best health. We offer comprehensive care — from checkups and sick visits to behavioral health and support services. Our doors are open to everyone, regardless of insurance status or ability to pay, because we believe everyone deserves high-quality, respectful care.

Team-Based Care and Care Coordination

At AEHCHSC, Inc., your care is managed by a team of professionals who work together for you. This team may include doctors, nurse practitioners, nurses, pharmacists, behavioral health specialists, and other staff — all focused on your needs. As an FQHC and a PCMH, our team coordinates your care across services and settings, making sure you get the right care at the right time. Whether you need preventive services, help managing a chronic illness, or support with social needs, we're here to guide you every step of the way.

How Can You Work With your Doctor to Build a Medical Home?

Building a medical home is a team effort! You can help your health care provider do a great job.

1. Keep a list of questions or worries as you think of them. Bring your list to your provider so that you can talk through your questions.
2. Ask your provider to explain things you don't understand. At the end of each visit, ask your provider to write down a list of things you need to do or remember.
3. Be positive! When your family's health care team does something great, let them know.

Your Rights & Access at AEHCHSC, Inc.

At Aaron E. Henry Community Health Services Center, Inc., we want you to feel empowered and supported in every aspect of your care. Here's how we make sure you have easy access to your care team, your records, and your rights as a patient:

Choosing or Changing Your Provider:
You have the right to choose your primary care provider. If you'd like to request a specific provider or change providers at any time, just let our front desk staff know or call us at [clinic phone number]. We'll help you find the best fit for your health needs.

Requesting a Second Opinion:
If you ever want another medical opinion about your care, talk to your provider or any member of our staff. We can connect you with another qualified provider or arrange a referral to a specialist.

Accessing Your Medical Records:
You can request copies of your medical records by asking our front desk, calling [medical records department/clinic phone number], or using our patient portal if you're enrolled. We'll explain the process and make sure your information is provided promptly and securely.

Contacting Your Care Team or Getting After-Hours Care:
For questions or to reach your care team during regular hours, call us at your local clinic. For urgent needs after hours, call the same number and follow the prompts to reach our on-call provider or nurse advice line. **If you have a true emergency, call 911**.

Giving Feedback or Filing a Complaint:
Your feedback matters! If you have a concern, suggestion, or complaint, you can speak with any staff member, fill out a feedback form at the front desk, call your local clinic, or use the contact form on our website. All concerns are handled confidentially and taken seriously.

We are here to support you—every step of the way.

When you have a medical crisis...

You may NOT need an Emergency Room…

First, call your local AEHCHC Clinic

Your provider can help you decide if there is an emergency.

Emergency Rooms (ER) are for the treatment of serious and life-threatening conditions.

In a true Emergency dial 911

What is a true emergency?

- **Call an ambulance if the condition is life threatening.**
- **Call an ambulance if the distance and traffic could cause delay.**
- **Call an ambulance if you need the immediate care of paramedics or EMT's.**
- **If you have an Emergency Care Plan, take it with you.**

OUR AFFILIATES:

NORTHWEST MISSISSIPPI REGIONAL MEDICAL CENTER
CLARKSDALE, MS
662 627-3211

100 YEARS OF CARE | BAPTIST MEMORIAL HEALTH CARE
1-800-4-BAPTIST (1-800-422-7847)
or **662 772-4000**

Methodist LeBonheur Healthcare
Methodist South Hosp. 901 516-3700

PanolaMED
662 563-5611

Highland Hills Medical Center
Our Community. Our Hospital.
662 612-0311